

MCFARLAND DOOR & MILLWORK, LLC

LIMITED WARRANTY

Effective January 1, 2014

McFarland Door & Millwork, LLC (McDM) warrants, subject to the conditions and restrictions contained below, that each stile and rail door manufactured and sold by McDM shall: 1) Comply with Industry Standard 2) Be free from defects in materials and workmanship from the time of manufacture until the time specified below.

PRODUCT WARRANTY PERIOD 1 Year

****Validity of warranty is not in effect until all contractual/financial obligations are met.****

Should a McDM stile & rail door fail to conform to this written warranty, McDM will, at its option:

- Repair the door.
- Ship a replacement door to the distributor or person making the warranty claim in the same condition of fitting or finishing as the door which McDM originally sold to the distributor.
- Refund the original purchase price paid to McDM for such door.

EXCEPT AS OTHERWISE EXPRESSLY PROVIDED HEREIN,
McDM SHALL NOT PAY FOR THE COST OF LABOR,
INSTALLATION OR FINISHING OF THE REPLACEMENT OR ORIGINAL DOOR
OR FOR ANY OTHER COST RELATING TO THE REPLACEMENT OF THE DOOR,
ALL OF WHICH SHALL BE THE SOLE RESPONSIBILITY
OF THE PERSON MAKING THE WARRANTY CLAIM.

THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS LIMITED WARRANTY:

1. Warp for any door wider than 42" or taller than 96" in 1 3/4" or 2 1/4" thick, and any door wider than 36" or taller than 84" in 1 3/8" thick. Any one panel door wider than 36" is not covered for warp. Warp for any normal 1 3/4" thick by 42" wide by 96" high or smaller door, not exceeding 1/4" in 7' in the plane of the door itself. Any panel deflection greater than 3/16" measured across width of door. If there is a warp claim, McDM may defer repairing or replacing the product for a period of up to twelve months from the date of the claim or the date when the product was installed. It is not uncommon for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period. Warp is any distortion (bow, cup or twist) in a door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung, or other door in the opening in the case of pairs.
2. Bow or nonalignment in the frame or jamb in which the door is hung if such is purchased from McDM un-machined.
3. Variations or unsatisfactory results in gloss level, texture, stain color variation or appearance resulting from application of paint and/or all other finishing materials.
4. Natural variations in color or texture of the wood unless otherwise specified.
5. Damage caused by others or by misuse, abuse, accident, mishandling, or by fire, flood, earthquake, storm, tornado, or other acts of nature. (See Addendum A for proper handling and storage instructions.)
6. Any damage incurred to a door as a result of direct exposure to the sun and/or rain, to include but not limited to warpage, joint separation, and wood splitting or checking. Dark colored finishes exposed to the sunlight will increase the chance of checking and warpage and will void the warranty. An overhang protection against the sun and rain must be provided. Which means an overhang protection projecting a distance from the structure one half the elevation which is farthest from the door. Example: If the overhang is 10 feet above the bottom of the door, the overhang needs to project out 5 feet. South, Southwest, Southeast, and West facing doors are not warranted unless the overhang projection is sufficient to eliminate all sun and/or rain exposure. Never expose doors,

sidelights, or windows to water from garden hoses or sprinklers as this will void the warranty.

7. Damage due to trimming more than ½” from the top or 1 ½” from the bottom of the door.

8. Damage caused by failure to comply with the care, handling, and finishing instructions provided by McDM; to include but not limited to damage caused by failing to seal all six (6) sides of the door. All doors must be sealed and/or finished within 2 weeks of arrival on job site. Please note that any raw doors kept in the distributors non-climate controlled warehouse for any extended period of time may exhibit problems that include but are not limited too; stile & rail joint rise, cracking, discoloring and warping. These issues are NOT McDM’s responsibility. (See Addendum A & B)

9. Failure to perform normal homeowner’s maintenance, including maintaining the finish. Exterior finish inspection should be conducted at a minimum of 4 month intervals. Any sign of finish failure should result in an immediate application of at least one more coats of exterior finish. The first sign of finish failure will be a dulling of the sheen towards the bottom of the door. NOTE: on all stained doors, apply a coat of exterior wood wax and buff with soft cloth occasionally.

10. Product failure due to improper or incorrect installation. Special care to follow the 45, 60, and 90 minute fire rated door installation instructions provided by McDM must be taken.

11. Attempts to repair McDM products other than by McDM or without McDM permission. Upon receipt of door or doors, an inspection must be conducted to determine acceptance of quality.

Inspections to be conducted at a distance of 3 feet perpendicular to the face of the door (not at angle using refracted light). Any issues must be immediately brought to the attention of McDM and a resolution agreed upon. If any defects appear as the doors are being stained, all finishing must stop and McDM must be contacted. Finishing over defects voids the warranty.

12. Surface checks that are less than 1/32” in width and/or 2” in length.

13. Panel misalignment or movement (shrinking) of 1/8” (1/4” in wide panels) or less. Temperature and humidity may cause the wood panels in your door to shrink, leaving an unstained line along the panel edge. The panels in your door have been designed to “float”.

14. Panels wider than 27” are not covered for splitting or checking.

15. Damage caused through the use of a storm door. Storm doors can cause a buildup of heat between the storm door and the wood door. This temperature buildup can damage the wood door. (Storm doors are not recommended)

16. Expansion or contraction due to varying environmental conditions such as temperature, high humidity, or dryness.

17. Doors that are ordered open for glass.

18. Doors shipped out of the continental United States, Hawaii, or Canada are not warrantied.

19. Any 1 3/8” thick door used in an exterior application.

20. Damage as a result of using and machining for concealed hardware, to include but not limited to warpage, joint separation, and wood splitting or checking.

21. All 45, 60, and 90 minute fire rated wood jambs not sealed within three weeks of receipt.

****Digital photos should be provided via e-mail to complete any claims filed under this warranty.****

Claims under this Limited Warranty must be made in writing within the period of this warranty and **prior**

to the beginning of any repair work Please fax claims to 541-947-3094. Claims should detail the date

location and purchase order along with the nature of the problem, and the name, address, and telephone

number of the person making the warranty claim. McDM. Reserves the right for and must be given at least

a thirty (30) day opportunity to have any door which is the subject of a warranty claim field-inspected by a

McDM representative.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS

OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED

ADDENDUM -A

Delivery, Storage, and Handling

A. The delivery of all items of architectural doors are subject to conditions as follows:

1. Delivery of architectural doors shall be made only when the area of operation is enclosed, all plaster and concrete work dry, and the area broom clean.
2. A clean storage area, well ventilated and protected from direct sunlight, excessive heat, rain, or moisture, in which the relative humidity is between 45% and 65% at 60°F, 90°F, and EMC (Equilibrium moisture Content) conditions between 8% and 12%, shall be provided and maintained at the building site by the general contractor. The air conditioning or heating systems shall be on and functioning, and the architectural doors shall be acclimated to these conditions for 72 hours prior to installation.
3. Doors should not be subjected to abnormal heat, extreme dryness, humid conditions, sudden changes in temperature, or direct sunlight. (See paragraph 2). If doors are to be stored on the job site, the entire door, including top and bottom, must be sealed to prevent wood moisture loss or gain.
4. Wood doors should be stored flat on a level surface at least 4" off the floor, in a dry, well ventilated building. Use protective covering under the bottom door and cover the top to keep clean, but allow air circulation under and around the stack of doors. Doors should be handled with clean hands, care taken not to drag one over the other, and when primed or sealed, properly re-stacked by the painter when dry. Do not lean at a steep angle.
5. If the above paragraphs are not adhered to, severe damage could result to the doors. The supplier of the doors shall not be held responsible for any damage that might develop by not adhering to the above paragraphs.

ADDENDUM -B

Finishing

1. Prior to finishing insure that the building atmosphere is dried to a normal, interior relative humidity. Insure that the doors have been allowed to equalize to a stable moisture content.
2. Before finishing, remove handling marks or effects of exposure to moisture with a complete, thorough, final block sanding over all surfaces of the door, using at least 150 grit sandpaper, and clean before applying sealer or finish. Deep scratches must be steamed out before sanding. Sharp edges must be eased by sanding.
3. Certain species of wood, particularly oak, contain chemicals which react unfavorably with certain finishes causing dark stain spots. Where possible, the species/finish combination should be tested prior to finishing the doors. Notify your finish supplier or door supplier immediately if any undesirable reaction is noticed. Do not continue with the finishing until the problem is resolved.
4. In order not to induce warpage, avoid dark stains or dark colored paints on door surface exposed directly to sunlight.
5. In order to prevent blemish magnification, avoid extremely dark stains in light colored wood species.
6. Water based sealer or prime coats should not be used. Water based top coats should only be used over surfaces that have been completely sealed with a non-water based sealer or primer.
7. A first coat of a thinned clear sanding sealer, followed by light block sanding, will minimize subsequent handling marks and promote the uniformity of subsequent stain coats.
8. All exposed wood surfaces must be sealed, including top and bottom rails. To minimize moisture penetration where wood parts or glass and wood come together, be sure enough paint or sealer is applied to form a bridged film across any voids. Make sure that the finish does not prevent movement of panels. Apply finish as soon as door is fitted, but before final hanging. Cutouts for hardware must be sealed prior to installation.
9. To achieve the desired results of color uniformity, finish build, gloss, and to reduce the frequency of refinishing, obtain and follow finish manufacturer's recommendations.
10. Be sure the door surface being finished is satisfactory in both smoothness and color after each coat before applying the next coat.
11. Some fire doors have edge bands, and possibly crossbands under the face veneer, which contain fire retardant salts. These salts are usually hygroscopic and will take in excessive moisture in a damp atmosphere. The salts will concentrate at the surface and form whitish crystals that can interfere with the finish. Before finishing, remove the salt crystals with a damp cloth, followed by drying and light sanding.